

## WELCOME

Installing Velocity Risk Mobile app is quite easy. This guide provides step-by-step instructions to find and install the app on your device, and register.

## INSTALLING THE APP ON YOUR APPLE DEVICE

The Velocity Risk Mobile app is compatible with **iOS 11** and later versions. Before installing the app, ensure that your phone runs on the compatible version of the iOS operating system.

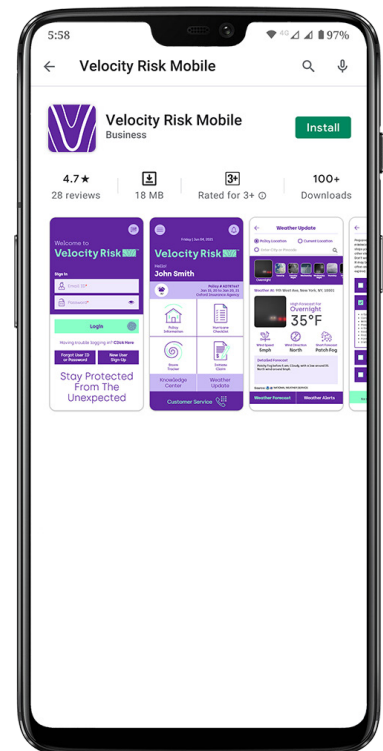
1. Open the **App Store** app and search for **Velocity Risk Mobile**, [or] click on the App download link from the invite email you have received.
2. Tap on **Velocity Risk Mobile** from the list to download the app.
3. Tap **Get** to install the app.
4. Enter your **Password** or use **Touch ID** when prompted. Wait for the app to download on your phone.
5. Press the **Home** button to go back to your device's home screen and open the **Velocity Risk Mobile** app to login.



## INSTALLING THE APP ON YOUR ANDROID DEVICE

The Velocity Risk Mobile app is compatible with **Android 8.0** and later versions. Before installing the app, ensure that your phone runs on the compatible version of the Android operating system.

1. Open the **Play Store** app and search for **Velocity Risk Mobile**, [or] click on the App download link from the invite email you have received.
2. Tap on **Velocity Risk Mobile** from the list to download the app.
3. Tap **Install** to install the app. Wait for the app to download on your phone.
4. Press the **Home** button to go back to your device's home screen, find and open the **Velocity Risk Mobile** app to login.



## POLICYHOLDER USER REGISTRATION

After installing the **Velocity Risk Mobile** app, follow these steps to create your Velocity Risk Mobile account:

 **If you already have a User ID and Password, skip the below steps and login to the app using those credentials.**

1. Open the **Velocity Risk Mobile** app. Approve requested permissions when prompted (Eg. Media, Phone calls and Location). These permissions will be needed for some of the features.
2. On the **LOGIN** screen, tap **NEW USER SIGN-UP** as shown in **Figure 1**.
3. Enter **First Name**, **Last Name**, **Policy Number** and **Zip Code** as per the policy, as shown in **Figure 2**, and tap **CONTINUE**.
4. Enter preferred **Email ID** as the User ID, set a **Password**, **Confirm Password** as shown in **Figure 3** and tap **REGISTER** to create your account.



**Your Password must be at least 8 characters long. We recommend that you use a combination of one uppercase letter, one special character and alphanumeric characters in your password.**

5. You will now be redirected to the **LOGIN** screen.

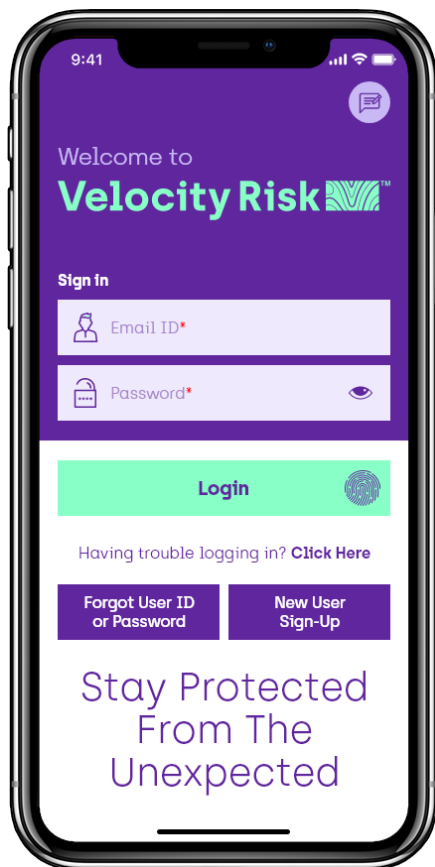


Figure 1

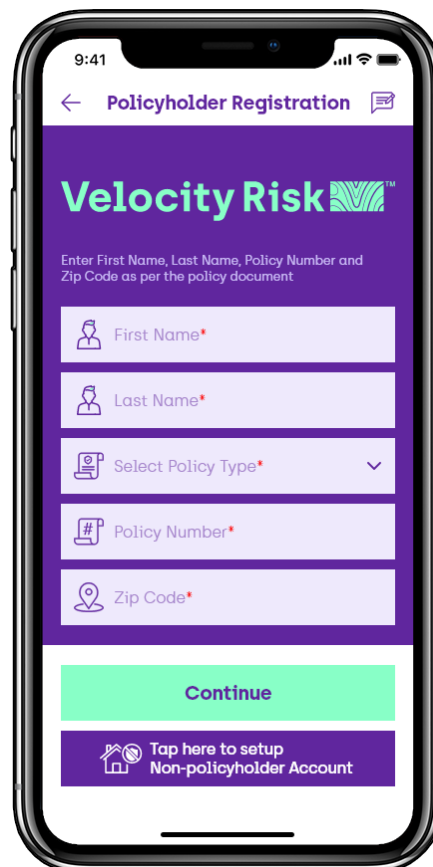


Figure 2

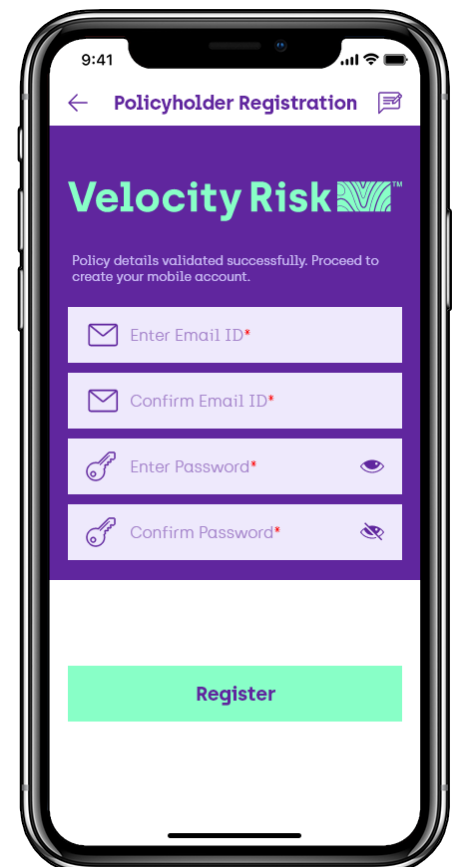


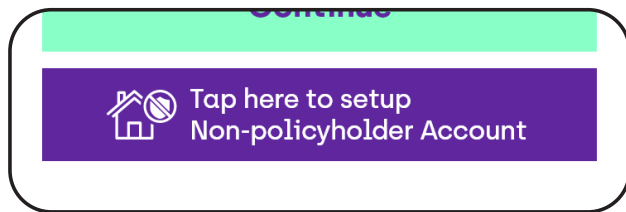
Figure 3

**Note:** Refer to the **End User Guide** to learn how to use the **Velocity Risk Mobile** app on your Apple/Android phone.

## NON-POLICYHOLDER USER REGISTRATION

After installing the **Velocity Risk Mobile** app, follow these steps to create your Velocity Risk Mobile account.

1. Open the **Velocity Risk Mobile** app. Approve requested permissions when prompted (Eg. Media, Phone calls and Location). These permissions will be needed for some of the features.
2. On the **LOGIN** screen, tap **NEW USER SIGN-UP** as shown in **Figure 1**.
3. Non-Policyholder users can click on the below highlighted section in **"Policyholder Registration"** screen and register themselves to start using the features of the app.



**For non-policyholders, some of the app features will not be available as they require policy information to function.**

